



## Backup Power Supplies for Fiber Services

Many of today's advanced home phone services require backup battery power to continue functioning during a power outage. To avoid a disruption of home voice service during an outage and to maintain the ability to connect to 911 emergency services, we at **Bloomer Telephone Company** provide 8 hours of backup power at the time of initial installation of our fiber optic services. If you would like more than 8 hours of battery backup, Bloomer Telephone Company has options at an affordable lease rate.

### ***What Your Battery Can – and Can't – Do for You***

**Bloomer Telephone Company's** backup batteries allow you to continue to use your home voice services during a power outage. Without a backup battery or alternate backup source such as a generator, customers will not be able to make any calls, including emergency calls to 911. The only way to maintain the ability to use your phone is by using some form of backup power. Our backup battery does not provide power to any services other than voice. That being said, you must use a non-AC powered telephone such as a basic corded telephone. Cordless phones will not work as they utilize AC power and will be left ineffective in the event of a power outage. Also, home security systems, medical monitoring devices and other equipment will not run on a home phone backup battery.

### ***Lease and Replacement Options***

The backup battery provided by Bloomer Telephone Company is approximately 5 pounds and is roughly the size of a cigar box. It will provide 8 hours of backup. If you are concerned about being able to contact 911 emergency services during a power outage longer than 8 hours, an extended backup battery may be a good option for you. An extended backup battery can be leased from Bloomer Telephone Company. It is about 1 pound and little larger than a juice box, and you can simply stack batteries onto this unit to add more time to your backup to give you up to a minimum of 24 hours. Please contact the Bloomer Telephone Company at 715-568-4830 or visit our website [www.bloomer.net](http://www.bloomer.net) if you have any questions or if you want to lease an extended backup battery.

### ***Instructions for Proper Care and Use of Your Battery***

Environmental factors such as temperature can shorten your battery's useful life. We recommend that you store your battery above 32°F and below 104°F. They will not last forever and should be replaced every 8 to 10 years, or when your device starts to make a loud beeping sound. That sound means that the battery is depleted, and must be replaced. Unneeded use of your phones will also cause the battery to drain faster in a power outage. Please use your phones for emergency purposes only during these times. If you have any questions or are experiencing any issues described above please contact Bloomer Telephone Company at 715-568-4830.