

# Join the Bloomer Team



**Job Title:** Broadband Technician

**Reports To:** Operations Manager

**Location:** Bloomer, WI

**FLSA Status:** Non-Exempt, Full-Time

## Job Details

Bloomer Telephone Company, a leading community-based fiber optic broadband provider is seeking a Broadband Technician to join our team. As a vital member of the Bloomer Telephone team you will:

**Duties** *(May include but are not limited to the following. Other duties may be assigned.)*

- Install customer services including fiber optic broadband internet, WiFi, VoIP, and IPTV
- Diagnose, troubleshoot and repair customer services from the office and in the field
- Runs and terminates wires, and fiber optics in and outdoors
- Maintains fiber optic plant
- Promote Bloomer Telephone's products and services
- Be available for after-hours maintenance and call out
- Perform other duties and responsibilities as required or assigned

## Knowledge, Skills, and Abilities

- Ability to work well with other employees and be a team player
- Projects a positive, professional attitude and can adapt to a rapidly changing environment
- Possesses excellent organizational skills and pays close attention to detail
- Ability to think analytically and effectively problem-solve with sound judgement and a can-do attitude
- Ability to read, interpret and understand documents, manuals, reports, and forms
- Ability to use ladders, hand tools, and power tools
- Eagerness and ability for continuous learning in our ever-changing industry

## Education and Experience Desired

To perform this job successfully, an individual must be able to perform each item under "Duties" satisfactorily. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential duties.

- High School Diploma — Required
- Associate degree in IT or telecommunications or the equivalent training or work experience — Preferred
- Valid driver's license and insurable driving record history — Required

## Supervisory Responsibilities

This job has no supervisory responsibilities.

*Bloomer Telephone Company offers competitive pay and a benefit package that includes medical, dental, 401k, pension, paid leave,*

