

Backup Power Supplies for Fiber Services

Many of today's advanced home phone services require backup battery power to continue functioning during a power outage. To avoid a disruption of home voice service during an outage and to maintain the ability to connect to 911 emergency services, you must have a supported battery backup unit in place to power our electronics. **Bloomer Broadband** can provide you with the proper battery backup for an affordable lease rate. You are not required to have one – it is your choice.

What Your Battery Can – and Can't – Do for You

Bloomer Broadband's backup batteries allow you to continue to use your home voice services during a power outage. Without a backup battery or alternate backup source such as a generator, customers will not be able to make any calls, including emergency calls to 911. The only way to maintain the ability to use your phone is by using some form of backup power. Our backup battery does not provide power to any service other than voice. With that being said, you must use a non-AC powered telephone such as a basic corded telephone. Cordless phones will not work as they utilize AC power and will be left ineffective in the event of a power outage. Also, home security systems, medical monitoring devices and other equipment will not run on a home phone backup battery.

Lease and Replacement Options

The backup battery lease option by **Bloomer Broadband** is approximately the size of a large juice box and will give you a minimum of 24 hours backup power for voice services. If you so choose, you can purchase your own backup power source as well. Please contact **Bloomer Broadband** at 715-568-4830 if you have questions on what to buy or would like to lease a unit.

Instructions for Proper Care and Use of Your Battery

Environmental factors such as temperature can shorten your battery's useful life. We recommend that you store your battery above 32°F and below 104°F. They will not last forever and should be replaced every 8 to 10 years, or when your device starts to make a loud beeping sound. That sound means that the battery is depleted, and it must be replaced. Unnecessary use of your phones will also cause the battery to drain faster in a power outage. Please use your phones for emergency purposes only during these times. If you have any questions or are experiencing any issues described above, please contact Bloomer Broadband at 715-568-4830.